

RETURN FORM

Order or delivery note number:

Your information

Customer ID:

Email:

Name:

Phone:

Item	Item description	Quantity	Reason*
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*Reason for Return

Comments:

1. Defective item sent
2. Wrong item sent
3. Too many items sent
4. Incomplete product
(missing quantity or accessories)
5. Arrived too late
6. Other

I wish to receive a free replacement of the same item.

I wish to receive the following alternative item:

I wish to receive a credit note.

Please send the form to: retoure@lichtbasis.de

Detailed information and additional images help us to process your return. Please do **not return the goods** yet, our Customer Service will contact you. **Thank you for your understanding!**